

STATE OF NEW HAMPSHIRE
PUBLIC UTILITIES COMMISSION

Docket No. DG 16-~~169~~⁸²⁷



Staff Responses to Joint Petitioners Data Requests

Date Request Received: 1/25/17

Date of Response: 2/2/17

Request No. 5

Witness: Stephen Frink

REQUEST:

How many Concord Steam customers have completed a physical transition and interconnection to an alternative heat and/or hot water source? What percentage of Concord Steam customers have completed a physical transition and interconnection to an alternative heat and/or hot water source?

RESPONSE:

Staff does not know how many Concord Steam costumers have completed a physical transition and interconnection to an alternative heat and/or hot water source.

Concord Steam provides the meter count in its monthly Usage Revenue Report filed with the Commission; the number of meters in service in December 2016 was 135, compared to 165 meters in December 2015, or a decrease of 26 meters (16 percent).

The meter count is a more accurate measure of the number of conversions than the customer count, as some customers have multiple buildings and may convert buildings over an extended period of time. Concord Steam does not know when a conversion is complete until either the customer requests that Concord Steam remove its equipment or until the meter is read at month's end.